



The Somatic Arts and Sciences Institute

www.sasionline.com

Online Continuing Education Provider for

Massage Therapists

Frequently Asked Questions

If you can read this file your computer has the necessary software to open our courses. Our courses are in the same format and they are emailed to you after you purchase them on our website.

To view our online catalog just click the link below, or return to our website and select the “CE courses” link in the menu.

<http://www.sasionline.com/catalog.html>



The Somatic Arts and Sciences Institute
NCBTMB Approved Provider #450872-08

Welcome!

Thanks for taking the time to look into our program, we hope that you will find all of the information you need to get started learning with us. This document contains some answers to the most common questions we are asked.

Do I need to download a special program for your courses?

The courses are all .pdf documents (just like the one you are reading) so you should not have to download any additional software.

How do you take a “massage course” online?

All of our courses are considered “cognitive” courses, which means they are not “hands on courses”.

How do I take the test?

At the end of each course is a link that takes you to a test page where you will take the test online.

Are the tests timed?

No, the tests are not timed, you can take as much time as you need to take it and you can keep the course document open to look up the answers, they are “open book” tests.

What if I fail the test?

We will send you a notice of failure which will tell you the questions you missed and then you can take it again. We allow you to retake it up to three times.

How big are the courses?

They average 25-40 pages for each 3 CE hour course.

How soon can I get my courses after I purchase them?

The average time it takes us to set up your account and email your courses is 15 minutes if you order them during normal business hours. The very latest it could take is 24 hours (if we are very busy). We do our very best to get them to you right away, we know your time is important and we do not want to keep you waiting!

What if I do not want to take the test online? Can I mail it to you?

Yes, each course includes a printable answer sheet you can send us through traditional mail if you are not in a hurry.

Can you mail me a printed version of the course?

No, but if you do not have “regular” internet access we can mail you a CD with the courses on them, and you can print them out or read them on a computer without the internet.

How do I get my certificate of completion and transcript?

We email you the certificate of completion and updated transcript after you take a test.

Why are your courses so inexpensive?

Online courses are very cost effective for schools, so we pass the savings on to you. (They are also very “green” our program uses no paper until you print out your certificate and transcript.)

Can I use these courses for my state license renewal?

Yes, unless your state has some specific requirement that our courses do not meet. **You should check with your licensing board before ordering**, but most states are fine with courses that are offered by an NCBTMB approved provider, regardless of how they are delivered.

I ordered a course but it never showed up in my email, what happened?

This does not happen often, but usually it is because the purchaser entered their email address wrong when they made the purchase or there is a “spam-blocker” stopping us from delivering it, or your in box is full.

Regardless of the cause, this is **easy to fix**-just call us and we will give you a direct download page where you can download all of your courses directly.

I need to take the NCBTMB required Ethics course, which one should I take?

EPS001: Massage Therapy Roles and Boundaries meets the NCBTMB Standard V requirements, and can be combined with any of our other Ethics courses.

Can I mix and match courses or do I have to buy a series?

You can pick any of the courses on the catalog page.

I do not have a paypal account, can I still buy your courses?

Yes, you will be given a choice of paying with paypal or “continuing to check out”-you should be able to use any credit card.

I do not want to order it online, can I call the school and order the courses over the telephone?

Yes, just call us during working hours and we will process your order over the telephone. The courses will still be emailed to you, or we can mail you them on a computer CD.

Can I buy a course for someone else?

Yes you can. The purchaser does not have to be the person that takes the test. Just email or call us and let us know if the address on the transcript is different from that of the purchaser. The name on the certificates and transcript will be the name entered when the test is taken.

I still have questions, can I contact the school?

Of course! We are happy to answer any questions not covered here. You can call us at (209) 777-6305 or you can send us an email on our contact page:

<http://www.sasionline.com/contact.html>

We look forward to helping you meet your continuing education needs.